INJURED ON THE JOB?

NURSECARE HOTLINE

The NurseCare Hotline gives you instant access 24/7 to medical professionals to help you assess injuries and suggest treatments when injuries are non life-threatening.

When necessary, the **NurseCare Hotline** will refer you to the most effective medical care to ensure you get the right care at the right time. *(This does not replace submitting a FROI.)*

911

ALWAYS CALL 911 FIRST FOR ANY LIFE-THREATENING SITUATION.

1. **WHEN INJURED,** contact your on-site supervisor and call the NurseCare Hotline together (or on your own) as soon as possible.

2. **ASSESSMENT** Following specially designed question and answer protocols, the nurse will define the seriousness and nature of your injury and the best way to address it.



3. **TREATMENT** If you can safely return to work the nurse will provide first aid (self-care) instructions.

4. **OFF-SITE TREATMENT** If the nurse feels further evaluation or treatment is needed, the nurse will refer you to a medical facility near you.

5. **FOLLOW UP** Keep the NurseCare Hotline number handy in case your symptoms change or worsen. You have 24-hour access to the Hotline.

844-412-7951

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